

Alaska Scientific Crime Detection Laboratory
Change in Instrument Status Form

Version: 6.0

Effective: 1/17/2024

Date: 10/4/2024

Instrument #: 100356

Instrument Location: Whittier PD - Girdwood

Supervisor Name and Agency: Brad Adams, Whittier PD

Describe the Status Change or Issue with the Instrument:

Click or tap here to enter text.

If instrument was placed in service or removed from service, fill out the appropriate sections below.

In Service Date/Time: NA

Out of Service Date/Time: 09/05/2024

For Use by SCDL

Additional Notes

The instrument did not have a passing VOC on 9/5/2024 due to a pump error. Agency reached out about a "fatal error" message through email. Megan Carlock began troubleshooting - see emails attached.

The agency brought back the instrument unannounced on 9/27/2024 without a change in instrument status form. – KS 10/04/2024

Email completed form to dps.scdl.toxicology@alaska.gov.

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All printed copies are uncontrolled.

Approved by: Chemistry Supervisor

Swisher, Kaija L (DPS)

From: Carlock, Megan (DPS)
Sent: Thursday, October 3, 2024 2:28 PM
To: Swisher, Kaija L (DPS)
Subject: FW: Girdwood Datamaster Whittier PD

From: Carlock, Megan (DPS)
Sent: Wednesday, September 25, 2024 8:27 AM
To: badams@whittieralaska.gov
Cc: Catacutan, Paulyne C (DPS) <paulyne.catacutan@alaska.gov>
Subject: RE: Girdwood Datamaster Whittier PD

Good morning,

You can use the back side of a pen as a stylus for the DataMaster. Is the fatal error occurring as soon as turn on the instrument or when you go to run a test?

There is a known software issue that triggers a fatal error when hovering a finger/stylus on the blank space for too long while selecting the test type. If it occurring when you try to run a test, try selecting the type from the drop down rather than dragging your finger/stylus down the options.

Thank you,

Megan Carlock (Crouse)



Forensic Scientist II – Chemistry Section
State of Alaska Scientific Crime Detection Laboratory
907-269-3005

From: Brad Adams <badams@whittieralaska.gov>
Sent: Tuesday, September 24, 2024 4:08 PM
To: Catacutan, Paulyne C (DPS) <paulyne.catacutan@alaska.gov>
Subject: Re: Girdwood Datamaster Whittier PD

You don't often get email from badams@whittieralaska.gov. [Learn why this is important](#)

Good afternoon,

I can't locate a stylus for this Datamaster in Girdwood. I tried restarting and running a VOC and it still gives me a fatal error.

Thanks
Brad

Get [Outlook for iOS](#)

From: Catacutan, Paulyne C (DPS) <paulyne.catacutan@alaska.gov>
Sent: Monday, September 23, 2024 9:06:41 AM
To: Brad Adams <badams@whittieralaska.gov>
Subject: RE: Girdwood Datamaster Whittier PD

Good morning,

Thank you for giving it a try. Can you please try to turn it off/on again? And do it all over again and use the stylus to selection the options. If you get another fatal error, please let me know.

Thank you!



Paulyne C Catacutan

Direct: +1 907-269-3746

Forensic Technician

State of Alaska Scientific Crime Detection Laboratory

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From: Brad Adams <badams@whittieralaska.gov>
Sent: Saturday, September 21, 2024 6:54 PM
To: Catacutan, Paulyne C (DPS) <paulyne.catacutan@alaska.gov>
Subject: Girdwood Datamaster Whittier PD

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Good evening,

This is Officer Brad Adams, I received a copy of the instructions to get the VOC on the Datamaster. It appears that the machine is not performing a VOC. When I press the DMT icon, it gives me an error code that says "fatal error" and it doesn't give me an option to run a VOC. I'm unsure how to correct the issue.

Thanks,

Brad Adams
Police Officer
Whittier Police Department