

Alaska Scientific Crime Detection Laboratory
Change in Instrument Status Form

Version: 6.0

Effective: 1/17/2024

Date: 2/11/2025

Instrument #: 100678

Instrument Location: Denali NP PD

Supervisor Name and Agency: Carlie Glaister - SCDL

Describe the Status Change or Issue with the Instrument:

On 12/31/2024 I reached out to the agency (Breath Test Supervisor Patrick Thompson) to troubleshoot why we have been unable to communicate with their DataMaster (see email chain). It was recommended to have their telecommunications company take a look at their line. On 2/11/2025 Derek Walton spoke to Patrick Thompson and the telecommunications technician over the phone. The technician checked a box on their end, and found that the modem line was plugged into the ethernet port instead of the phone port. After these adjustments the instrument was able to successfully communicate. The instrument was in service during this time and working properly for the purposes of breath testing.

If instrument was placed in service or removed from service, fill out the appropriate sections below.

In Service Date/Time: NA

Out of Service Date/Time: NA

For Use by SCDL

Additional Notes

Click or tap here to enter text.

Email completed form to dps.scdl.toxicology@alaska.gov.

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Approved by: Chemistry Supervisor

Glaister, Carlie K (DPS)

From: Glaister, Carlie K (DPS)
Sent: Tuesday, February 11, 2025 3:03 PM
To: Thompson, Patrick J
Subject: RE: [EXTERNAL] 100678 Denali NP DataMaster

I'm teaching the BTS class right now, but I forwarded this to derek who is in the breath lab right now. I hope he contacts you soon.

Carlie Glaister

Forensic Scientist 3
State of Alaska Scientific Crime Detection Laboratory
907-269-5689

From: Thompson, Patrick J <patrick_thompson@nps.gov>
Sent: Tuesday, February 11, 2025 2:53 PM
To: Glaister, Carlie K (DPS) <carlie.glaister@alaska.gov>
Subject: Re: [EXTERNAL] 100678 Denali NP DataMaster

Carlie,
I've got MTA here right now - running an initial VOC as we speak. I may give you a call in a little while to see if you're seeing any connection changes on your end

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From: Glaister, Carlie K (DPS) <carlie.glaister@alaska.gov>
Sent: Monday, February 10, 2025 2:59:25 PM
To: Thompson, Patrick J <patrick_thompson@nps.gov>
Subject: RE: [EXTERNAL] 100678 Denali NP DataMaster

Sounds great thank you for the update. If you could please ask these questions for me:

- 1) Do they still have/use copper lines or have they been replaced with fiber?
- 2) Does the line have any internet/VOIP... or any connections to a server?

Carlie Glaister

Forensic Scientist 3
State of Alaska Scientific Crime Detection Laboratory
907-269-5689

From: Thompson, Patrick J <patrick_thompson@nps.gov>
Sent: Monday, February 10, 2025 1:45 PM
To: Glaister, Carlie K (DPS) <carlie.glaister@alaska.gov>
Subject: Re: [EXTERNAL] 100678 Denali NP DataMaster

MTA canceled on me for that Jan. 28 appointment. They're scheduled to be here tomorrow (2/11).

Hopefully we can have a few things resolved by tomorrow evening.

Patrick Thompson
U.S. Park Ranger
Denali National Park & Preserve
Cell: (907) 887-4156
Office: (907) 683-9587

From: Glaister, Carlie K (DPS) <carlie.glaister@alaska.gov>
Sent: Monday, January 13, 2025 11:45 AM
To: Thompson, Patrick J <patrick_thompson@nps.gov>
Subject: RE: [EXTERNAL] 100678 Denali NP DataMaster

Okay thank you for the update.

Carlie Glaister
Forensic Scientist 3
State of Alaska Scientific Crime Detection Laboratory
907-269-5689

From: Thompson, Patrick J <patrick_thompson@nps.gov>
Sent: Monday, January 13, 2025 11:45 AM
To: Glaister, Carlie K (DPS) <carlie.glaister@alaska.gov>
Subject: Re: [EXTERNAL] 100678 Denali NP DataMaster

Thank you for the update. Spoke with MTA earlier this morning and they had to reschedule for Jan. 28.

Patrick Thompson
U.S. Park Ranger
Denali National Park & Preserve
Cell: (907) 887-4156
Office: (907) 683-9587

From: Glaister, Carlie K (DPS) <carlie.glaister@alaska.gov>
Sent: Monday, January 13, 2025 11:38 AM
To: Thompson, Patrick J <patrick_thompson@nps.gov>
Subject: RE: [EXTERNAL] 100678 Denali NP DataMaster

FYI – We still have not been able to connect to the datamaster. I get a response of “Number Busy”. So there appears to be something going on with the line itself. Let me know if the technician that is coming tomorrow has any information about any sort of connection for the line having internet or VOIP or going through some sort of server or something. Best of luck.

Carlie Glaister
Forensic Scientist 3
State of Alaska Scientific Crime Detection Laboratory
907-269-5689

From: Thompson, Patrick J <patrick_thompson@nps.gov>
Sent: Tuesday, January 7, 2025 8:48 AM

To: Glaister, Carlie K (DPS) <carlie.glaister@alaska.gov>

Subject: Re: [EXTERNAL] 100678 Denali NP DataMaster

Carlie,

Quick update:

MTA did not really have any answers for me yesterday, but they're sending a technician out this way on Tuesday Jan. 14.

Patrick Thompson

U.S. Park Ranger

Denali National Park & Preserve

Cell: (907) 887-4156

Office: (907) 683-9587

From: Glaister, Carlie K (DPS) <carlie.glaister@alaska.gov>

Sent: Monday, January 6, 2025 9:50 AM

To: Thompson, Patrick J <patrick_thompson@nps.gov>

Subject: RE: [EXTERNAL] 100678 Denali NP DataMaster

Hello, I haven't heard back yet on this.

Please reach out to your telecommunications company and ask them:

- 1) if they can connect to the line
- 2) if the line has been changed to a fax/internet (VOIP) line. Ensure that the line is a fax only line.

Please get back to me with an update at your earliest convenience.

Carlie Glaister

Forensic Scientist 3

State of Alaska Scientific Crime Detection Laboratory

907-269-5689

From: Glaister, Carlie K (DPS)

Sent: Thursday, January 2, 2025 11:05 AM

To: Thompson, Patrick J <patrick_thompson@nps.gov>

Subject: RE: [EXTERNAL] 100678 Denali NP DataMaster

Thank you, I'm just trying all of the easy things before I make you reach out to the telecommunications company. Some telecommunications companies have been changing peoples modem lines to a fax/internet line (with VOIP) and these are not compatible with the DataMaster. But I don't think they are telling people that they are doing it. So if I still cant connect after these steps, I will need you to check with them to see if they can connect to it, and to see if they changed the line.

Carlie Glaister

Forensic Scientist 3

State of Alaska Scientific Crime Detection Laboratory

907-269-5689

From: Thompson, Patrick J <patrick_thompson@nps.gov>
Sent: Thursday, January 2, 2025 10:57 AM
To: Glaister, Carlie K (DPS) <carlie.glaister@alaska.gov>
Subject: Re: [EXTERNAL] 100678 Denali NP DataMaster

You don't often get email from patrick_thompson@nps.gov. [Learn why this is important](#)

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Carlie,

I restarted the instrument, unplugged / replugged the modem, and am currently working on tracking down the phone number associated with that line.

I'll get back to you as soon as I have it

*Patrick Thompson
U.S. Park Ranger
Denali National Park & Preserve
Cell: (907) 887-4156
Office: (907) 683-9587*

From: Glaister, Carlie K (DPS) <carlie.glaister@alaska.gov>
Sent: Tuesday, December 31, 2024 2:25 PM
To: Thompson, Patrick J <patrick_thompson@nps.gov>
Subject: [EXTERNAL] 100678 Denali NP DataMaster

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Hello Patrick,

I am not sure how much contact/troubleshooting has been done to try to figure out why your instrument is no longer polling, but I would like to try to see if we can resolve this. I know this agency used to have a working modem line and I'm not sure why we have had connection issues for the last year.

When I attempt to connect to the instrument I am getting a message that it is busy.

Can you please try the following troubleshooting for me?

- 1) Restart the instrument
- 2) Can you please verify what phone number is being used for the modem line connected to the instrument

Thank you for your assistance.

Carlie Glaister

Forensic Scientist 3

State of Alaska Scientific Crime Detection Laboratory

907-269-5689