

# Alaska Scientific Crime Detection Laboratory

## Change in Instrument Status Form

Issued: 6/11/2014  
Effective: 6/11/2014

Version: CIISF 2014 R0  
Status: Active

Date: 1/19/2017 Instrument Serial Number: 100396

Instrument Location: ANTJ

Supervisor Name and Agency: OFC P. GILBERT / APD DSN61083

Describe the Status Change or Issue with the Instrument:  
VOC'S WON'T DOWNLOAD TO CRIME LAB

If instrument was placed in service or removed from service, fill out the appropriate sections below.

In Service Date/Time: \_\_\_\_\_

Out of Service Date/Time: 1/19/2017 (2:55) PM

**For Use by SCDL** Additional Notes  
Phone line at jail broken. When officer Rockom tried to upload manually inst said no files found. Unknown if someone else already had uploaded files. Instrument being returned to lab to troubleshoot file retrieval.  
1/20/17  
BMB 1/20/17

Email completed form to [dps.scdl.toxicology@alaska.gov](mailto:dps.scdl.toxicology@alaska.gov)

For questions contact the Breath Alcohol Program at 907-269-5740

## Barnett, Brandi M (DPS)

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**From:** Rockom, Ryan <ARockom@muni.org>  
**Sent:** Thursday, January 19, 2017 12:50 AM  
**To:** Barnett, Brandi M (DPS)  
**Subject:** RE: 100396 at Jail

No one has responded. I can't see any solution other than troubleshoot it at the lab.

**From:** Barnett, Brandi M (DPS) [<mailto:brandi.barnett@alaska.gov>]  
**Sent:** Tuesday, January 17, 2017 10:44 AM  
**To:** Rockom, Ryan <[ARockom@muni.org](mailto:ARockom@muni.org)>  
**Subject:** RE: 100396 at Jail

Any luck? If no one has the files we are going to pull the instrument to try and figure out what happened and get them off the hard drive.

Brandi

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**From:** Rockom, Ryan [<mailto:ARockom@muni.org>]  
**Sent:** Thursday, January 12, 2017 8:53 PM  
**To:** Barnett, Brandi M (DPS)  
**Subject:** RE: 100396 at Jail

I will attempt to find out if this has happened.

**From:** Barnett, Brandi M (DPS) [<mailto:brandi.barnett@alaska.gov>]  
**Sent:** Thursday, January 12, 2017 7:11 AM  
**To:** Rockom, Ryan <[ARockom@muni.org](mailto:ARockom@muni.org)>  
**Cc:** Dunn, Steve <[SDunn@muni.org](mailto:SDunn@muni.org)>  
**Subject:** RE: 100396 at Jail

Is it possible that someone beat you to uploading the instrument and just has not sent us the files. That is the only explanation that makes sense. Once someone has uploaded then the files are no longer able to be reuploaded.

Brandi

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**From:** Rockom, Ryan [<mailto:ARockom@muni.org>]  
**Sent:** Thursday, January 12, 2017 2:54 AM  
**To:** Barnett, Brandi M (DPS)  
**Cc:** Dunn, Steve  
**Subject:** RE: 100396 at Jail

Brandi,

I went down to the Jail with Officer Gilbert to attempt to retrieve the files from this instrument. We were able to determine that a VOC was run on 1-3-2017 and Pat ran an additional one while he was there. Upon attempting to download the files and the VOC to a USB, the instrument indicated each time "no files found." I put in a second work order request to have the CAT 5 data cables in the processing room repaired. In the meantime, we temporarily plugged the data cable from 100396 into the working CAT5 data port that the other instrument was originally plugged

into. Perhaps you may be able to query that line to access the files from #100396. If that does not work, we will switch it back. The only thing I have for you at the moment is a PDF scan of the 1-3-17 VOC, which I've attached. I have no idea on the timeline for having the data port wires repaired. Apparently DOC has an in-house electrician that handles these things.

Steve, if you're working today (Thursday 1-12) could I get you or another breath test supervisor to take a thumb drive down to the Jail and try to download the data from instrument #100396 in the south processing room. Gilbert and I may have missed something. I won't be here when you get in, but send me a text either way (if you can or if you're not able) and let me know the results.

Ryan

**From:** Barnett, Brandi M (DPS) [<mailto:brandi.barnett@alaska.gov>]  
**Sent:** Tuesday, January 10, 2017 7:19 AM  
**To:** Rockom, Ryan <[ARockom@muni.org](mailto:ARockom@muni.org)>  
**Cc:** Foster, Charles R (DPS) <[charles.foster@alaska.gov](mailto:charles.foster@alaska.gov)>  
**Subject:** 100396 at Jail

I still have not gotten the VOC and uploaded files from the instrument we cannot connect to at the jail. This is the only instrument in the state that I am still waiting for. Can you please ensure that someone check for a VOC on 1/3/2017 and then upload it to a USB. They can either email me the files or bring the USB by and we will pull them. We also need an update on the phone line repair for that instrument. It is important that we can connect with all your instruments.

I am not sure if you would like to be our point of contact but I have been writing to a selection of supervisors at your agency and no one seems to respond when I do that. It would be great if you could give us a point of contact who would like to be responsible for at least delegating the tasks when we need assistance.

Brandi

Please visit the crime lab's website (<http://dps.alaska.gov/CrimeLab/>). It has useful information such as the current Request for Laboratory Service form and the Laboratory User Guide.



Brandi Barnett  
Forensic Scientist III  
Alaska Scientific Crime Detection Laboratory  
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