

Alaska Scientific Crime Detection Laboratory

DataMaster Check In Form

Issued: 7/10/2015
Effective: 7/10/2015

Version: DMCIF 2015 R1
Status: Active

Instrument S/N 100687

Received From NPAS

Date 10/15/15

Analyst Colleen O'Bryant

1. Reason for instrument return:

undefined error and other software issues

2. Change instrument and case location in JusticeTrax Breath Alcohol Database

3. Ensure change in instrument status form is in JusticeTrax N/A

4. Upload N/A

5. Update agency information and polling status in DM Host Calling Program N/A

6. Check for VOCs N/A

From NPAS

7. NPAS Repair Paperwork (attached)

Work Ord No 49925

National Patent Analytical Systems, Inc.
Service Action Report

Serial No 100687

Date 9/4/15

Customer Alaska Dept of Public

Phone 907-269-5582

Contact Bolz

War Exp 10/30/13

Mx Exp

Ship Damage? Y N

Cust Pick Up?? Y N

Initial Comments: note any shipping damage or estimates required, along with accessories

Describe problem seen and/or attach documents received fatal errors after software update

Keyword

Finding

Error Code

Enter Hours 2.0

Repair Comments and work Performed

Updated to current software. Replaced defective touchscreen, blank errors/interference on dry gas. Calibrated, ran standard tests ok

Solution Lot No 15040

| Voltage Set Values In | | | | Voltage Set Values Out | | | |
|-----------------------|-------|------------|-------|------------------------|--------|------------|-------|
| Lamp | 1.640 | Brth Vol | 1.470 | Lamp | 1.670 | Brth Vol | 1.480 |
| Meter | 1.530 | Filter Dif | 0.768 | Meter | -0.057 | Filter Dif | 0.812 |
| Stability | 0.002 | | | Stability | 0.002 | | |

| Part No | Qty Ord | Pick | Back Ordered | Total shin | Description | Price Ea |
|---------|---------|------|--------------|------------|---|----------|
| 37553 | 1.0 | | | | MEMBRANE,8.4 IN TOUCH REPLACEMENT WARRANTY | 0.000 |
| 9DMT | 1.0 | | | | DATAMASTER DMT SERVICE RETURN 100687 | 0.000 |
| NOTE | 1.0 | | | | NANUK CASE | |
| R500-1 | 1.0 | | | | Service Charge for Repair | 0.000 |
| R500-2 | 1.0 | | | | Service Charge for Repair, Additional Hours | 0.000 |

Date Completed 9/23/15

Technician R. MARTIN

Pick up Signature: