



June 19-21, 2026
0900-1700

Palmer High School Theatre
1170 E Palmer Moose Dr
Palmer, AK 99645

\$60 per seat for all three days

[Register Here!](#)

Any questions?
Contact: Capt. Colt Graham, PFR Training Officer
cgraham@palmerak.org 907-761-1328

Presenter William Greenwood Biography:

William Greenwood is a 33 year student of the fire service, serving as a volunteer, paid on call and career firefighter. Billy is currently the Manager for General Dynamics Electric Boat, where he manages two fire departments, emergency preparedness division and business continuity disaster recovery team. Electric Boat builds world class nuclear powered submarines for the US Navy. Previously he was the Fire Chief for the Rhode Island TF Green International Airport, Assistant Fire Chief at the Manchester-Boston Regional Airport Fire Department as well as a Career Lieutenant (ret) with the City of Keene NH Fire Rescue. Billy has presented at FDIC for the past 14 years and has hosted the popular radio show titled "Tap the Box" on Fire Engineering Radio. He was a Senior Staff Instructor for over 20 years with the NH Fire Academy and owns FETC Services. FETC provides advanced firefighter and leadership training throughout the United States.

Class Information:

Friday, June 19

Extreme Leadership - Developing the Next Generation of Leaders

Description: Extreme Leadership is a current FDIC International program that will provide attendees with the three pillars of leadership. We will look at Intellectual Intelligence, Emotional Intelligence and Interpersonal Dynamics for a full 360 degree look at yourself (through introspect) and for those you are charged to lead. This is the science of leadership. We will look at the human body's physiological response to acute stress and how to better manage that stress for positive outcomes. Extreme Leadership will introduce you to the power of 120 seconds. Where we will then read and map everyone in the room. Learn what drives and motivates you and your members on a whole new level. We will then teach you how to read and map others with "best practices" in building positive working relationships. Extreme Leadership will also provide you with a new look at Recruitment and Retention. The program will provide a proven mentoring program that will increase firefighter engagement, motivation and develop the next generation of leaders on day one. These "best practices" will bridge the generational gap to not only increase recruitment but impact your department with greater retention! The afternoon session will focus on how to win in the people business. We will look at why the fire service often has a problem with micromanagement leaders. Learn understanding the why with undesirable behaviors. We will look at the leading causes, how to determine what is a compensating behavior versus the true underlying root cause. You will be introduced to our personality based effective communications model that is tied into what you learned from the morning session. We will develop strategies to address these common issues, performance plans, and even the use of progressive discipline. We will also review internal and external resources available to the supervisor to address the situation.

Saturday, June 20

Surviving The Insult - Critical Decision Making Under Fire using Interior Benchmarking

Description: This former FDIC program has 5 modules that should be considered during the important decision making process for the interior positioned firefighter or fire officer. We will review the basics of fire behavior then modernize the attendees (KSA's) knowledge, skills and abilities on their PPE, SCBA, TIC, Fire Dynamics, and Air Management for better "Tactical Decision Making" We will focus on how to implement this program with departments operating with minimally manned apparatus. Manning is a problem for everyone. This program will include reviewing the latest UL and NIST fire dynamics studies, and how that relates to making decisions on Go and No Go. Come learn best practices on size up, reading the neutral plane, determining the seat of the fire, reading smoke, and fully understanding best practices for operating with short handed crews. Our goal is to provide advanced knowledge on how to stay traditionally aggressive on the interior without injuring or killing firefighters in today's hostile fire environments.

Sunday, June 21

Calming the Chaos - Proactive RIT and Managing the Mayday

Description: This presentation will be delivered in two parts. The morning session we will assist the attendee in developing solid RIT policies, procedures and implementation of a training program that encompasses the entire operational team from Probationary Firefighter to the Fire Chief. Experienced Instructor lead seminar using multiple, real life experiences of getting into trouble with lost, trapped and disoriented, and rapid fire increase incidents. Review Self Rescue Techniques, Self Preservation Skills, and full blown RIT Deployments. Learn how to maximize your limited manpower by using Progressive RIT. This will benefit all working personnel on the fire ground.

The afternoon session will focus on what we feel is often the weakest link in the Mayday. How to properly prepare the Incident Command Team for a Mayday! Many departments provide firefighters with intense RIT drills but often fail to include the Incident Command Team. Let us help better prepare your incident commanders on the responsibilities of managing a Mayday. This program will provide the attendee with common mistakes made during command, control and radio communications. Learn statistically where firefighters get into trouble and when Maydays most often occur. Looking at the metrics, we will provide the attendee with greater guidance on how to calm the chaos. Are you really ready to respond to this kind of incident? When seconds matter and decisions need to be on point, lean on our operational checklists to enhance any new and/or experienced incident commanders. This seminar will even include potential ways the IC may prevent a Mayday from occurring. Let us share best practices on building a command team, and increasing your safety margins by applying greater oversight. Learn from previous incidents on what resources are really needed to mitigate a true Mayday and how smart commanders can speed up deployment of those resources needed through forecasting needs.