

Alaska Scientific Crime Detection Laboratory

Change in Instrument Status Form

Issued: 6/11/2014
Effective: 6/11/2014

Version: CIISF 2014 R0
Status: Active

Date: 11/10/16 Instrument Serial Number: 100698

Instrument Location: Wildwood Prctrial

Supervisor Name and Agency: Megann Swargo - Kena - P.D.

Describe the Status Change or Issue with the Instrument:

The keyboard to the datamaster won't work. I tried turning off the DMT & plugging the USB into another port.

Once I turned on the DMT, a message showed up stating, "Unidentified USB device. Enter the name of the driver for the USB device. Driver name ..."

Obviously, I couldn't enter anything because the keyboard wouldn't respond. After a few seconds, the message disappeared & the Home screen showed up & everything appeared normal, but the keyboard still wouldn't work.

If instrument was placed in service or removed from service, fill out the appropriate sections below.

In Service Date/Time: _____

Out of Service Date/Time: 11/10/16

For Use by SCDL

Additional Notes

Email completed form to dps.scdl.toxicology@alaska.gov

For questions contact the Breath Alcohol Program at 907-269-5740

Barnett, Brandi M (DPS)

From: Barnett, Brandi M (DPS)
Sent: Thursday, November 10, 2016 8:01 AM
To: mswangel@kenai.city
Subject: FW: Keyboard Issues with DMT 100698
Attachments: SDispatchBi16111005130.pdf; IMG_9870.jpg

Megan,

I want you to go to the instrument and unplug the printer and keyboard from the back. Turn off the printer and instrument. Turn the instrument back on with everything unplugged. When it boots up plug in the keyboard. The keyboard should work now. If the keyboard is working plug in the printer and turn it on. When the popup you saw before shows up press the X button on the box to close it. Anytime you see that box you should always hit the X button. Let me know if this solves your problem.

Brandi

From: DPS SCDL Toxicology (DPS sponsored)
Sent: Thursday, November 10, 2016 7:54 AM
To: Barnett, Brandi M (DPS)
Subject: FW: Keyboard Issues with DMT 100698

From: Megan Swangel [mswangel@kenai.city]
Sent: Thursday, November 10, 2016 4:09 AM
To: DPS SCDL Toxicology (DPS sponsored)
Cc: Ryan Grimm
Subject: Keyboard Issues with DMT 100698

All,

Attached is my Change in Instrument Status form as I put the DMT out of service. The other attachment is a picture of what appeared as an error message once I turned on the DMT.

If you have any questions, please let me know. I am currently working night shift. During the day, you can get in touch with Investigator Grimm who has been cc'd to this email and a DMT supervisor.

Thank you,
Megan

Ofc. Megan Swangel
Kenai Police Department
107 S. Willow Street
Kenai, Alaska 99611

P: (907) 283-7879
F: (907) 283-2267

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Date: 11/10/16 Instrument Serial Number: 100698

Instrument Location: Wildwood Pretrial

Supervisor Name and Agency: Megan Swanson - Kenai P.D.

Describe the Status Change or Issue with the Instrument:

Data master is back up & running

If instrument was placed in service or removed from service, fill out the appropriate sections below.

In Service Date/Time: 11/10/16 @ 2146 hours

Out of Service Date/Time: —

For Use by SCDL

Additional Notes

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