### Revised September 25, 2017

## **Operational Goal 1–** Manage budget to maximize core operations

Objective 1: Maintain accounting to track revenues and expenditures

**Target 1:** Ensure appropriate fees are applied to application processing and test administration

Priority-High

Responsibility-BFAST Fire Training Administrator

Completion Date- Ongoing

Performance Measure- 100% accuracy of fees applied and receipts collected

**Target 2:** Ensure reasonable and prudent accountability for Council expenditures

Priority- High

Responsibility-BFAST Fire Training Administrator

Completion Date- Ongoing

Performance Measure- 80% accuracy of projected travel and 100% accuracy of final processing

## **Objective 2:** Identify Use of Additional Funds

**Target 1:** Maintain/Expand electronic database portal

Priority- High

Responsibility- BFAST Fire Training Administrator

Completion Date- Ongoing

Performance Measure- Maintain electronic database

Target 2: Create a Program Coordinator position

Priority- Moderate-High

Responsibility- AFSC

Completion Date- Fall 2017

Performance Measure- Second position added to

Administration

**Target 3:** Develop additional directives and certification levels

Priority- Moderate

Responsibility- BFAST Fire Training Administrator

Completion Date- Ongoing

Performance Measure- Increase certification levels

Target 4: Target Rural Alaska Fire Service Needs

Priority- High

Responsibility- AFSC

Completion Date- Ongoing

Performance Measure- Rural Outreach/Certifications

# <u>Operational Goal 2–</u> Develop/Revise Certification Directives Upon Council Adoption

<u>Objective 1:</u> Develop certification directives and test items for newly adopted standards or levels

Target 1: TBD

Priority-

Responsibility- BFAST Fire Training Administrator/
Committee Task Force

Completion Date- Create/Revise Directive

Performance Measure- Develop directive and related test items.

<u>Objective 2:</u> Revise existing certification directives and test items to the latest edition of an adopted standard

**Target 1:** Review/Update NFPA 1003, 2015 Ed. Standard for Airport Fire Fighter Professional Qualifications

Priority- High

Responsibility- BFAST Fire Training Administrator/
Committee Task Force

Completion Date- Spring 2018

Performance Measure- Revise AFF directive and related test items

**Target 2:** Implement AFSC Live Fire/Extrication Eligibility Compliance Process for Firefighter I/II

Priority- High

Responsibility- BFAST Fire Training Administrator/ FF Committee Task Force

Completion Date- Implement requirement by 1/1/2019

Performance Measure- Policy requirement is in place for test requirements

**Target 3:** Review/Update NFPA 1005, 2014 Ed: Marine Firefighting for Land-Based Fire Fighters

Priority- Moderate

Responsibility- BFAST Fire Training Administrator/ Committee Task Force

Completion Date- Report for adoption Spring 2018

Performance Measure- - Revise LBMFF directive and related test items

**Target 4:** Review/Update NFPA 1035, 2015 Ed.: Public Fire and Life Safety Educator *Priority*- Moderate

Responsibility- BFAST Fire Training Administrator/
Committee Task Force

Completion Date- Report for Spring 2018

Performance Measure- Committee report and recommendation

**Target 5:** Review/Update NFPA 1006, 2017 Ed.: Technical Rescue Personnel Professional Qualifications

Priority- Moderate

Responsibility- BFAST Fire Training Administrator/ Committee Task Force

Completion Date- Report for Spring 2018

Performance Measure- Committee report and recommendation

<u>Objective 3:</u> Maintain certification levels for rural Alaska communities.

**Target 1:** Review/Update options for Basic Firefighter level certification

Priority- High

Responsibility- BFAST Fire Training Administrator/ Committee Task Force

Completion Date- Report for Spring 2018

Performance Measure- Determine standard/criterion to meet the needs of rural fire departments in Alaska

**Target 2:** Review/Update options for Rural Fire Protection Specialist level

Priority- High

Responsibility- BFAST Fire Training Administrator/ Committee Task Force

Completion Date- Report for Spring 2018

Performance Measure- Determine standard/criterion to meet the needs of the Alaska Village Public Safety Officer program

<u>Operational Goal 3-</u> Maintain curriculum requirements for the certification of training programs

**Objective 1:** Update/prioritize list of future certification standards

**Target 1:** Review certification standards for future considerations by the council and prioritize

Priority- High

Responsibility- AFSC

Completion Date- Ongoing

Performance Measure- Update prioritized list in fall meetings.

**Objective 2:** Review Certification Testing Process

**Target 1:** Validate written test bank questions (knowledge jpr's) *Priority-* High

Responsibility-BFAST Fire Training Administrator/

Committee Task Force

Completion Date- Ongoing

Performance Measure- Review by technical committee

**Target 2:** Validate practical skill exam items (skill jpr's)

**Priority- High** 

Responsibility-BFAST Fire Training Administrator/

Committee Task Force

Completion Date- Ongoing

Performance Measure- Review by technical committee

Operational Goal 4- Manage the procedure for certification of fire services training programs that meet the minimum curriculum requirements adopted

Objective 1: Maintain third party accreditation through national/international entities

Target 1: Maintain AFSC accreditation with IFSAC

Priority- High

Responsibility- AFSC/BFAST Fire Training Administrator Completion Date- Ongoing with revisions as required Performance Measure- AFSC defined policy and procedure

**Target 2:** Maintain AFSC accreditation with ProBoard *Priority-* Moderate

Responsibility- AFSC/BFAST Fire Training Administrator Completion Date- Ongoing with revisions as required Performance Measure- AFSC defined policy and procedure

Objective 2: Support in-state accreditation of fire service organizations

**Target 1:** Ensure entities adhere to AFSC certification directives

Priority- High

Responsibility-BFAST Fire Training

Administrator/Executive Board

Completion Date- Ongoing
Performance Measure- AFSC policy and procedure is followed

**Target 2:** Ensure in-state accreditation approvals are consistent with current revisions

Priority- High

Responsibility- BFAST Fire Training Administrator
Completion Date- Ongoing with updates as required
Performance Measure- AFSC defined policy and
procedure

**Target 3:** Maintain independent AFSC in-state accreditation policy and procedure

Priority-High

Responsibility- BFAST Fire Training Administrator
Completion Date- Ongoing with updates as required
Performance Measure- AFSC defined policy and
procedure

**Target 4:** Assist with initial in-state accreditation approvals *Priority-* High

Responsibility- BFAST Fire Training Administrator
Completion Date- Ongoing with updates as required
Performance Measure- Number of total accredited entities

Target 5: Support reaccreditation audits

Priority- High

Responsibility- BFAST Fire Training Administrator
Completion Date- Ongoing: Every 5 years per entity
Performance Measure- Ongoing: Twenty percent of total
accredited entity audits annually
(Total Entities / 5)

**Operational Goal 5–** Certify fire service personnel in the state of Alaska

Objective 1: Adhere to regulations and follow certification policy and procedures

Target 1: Maintain regulations to manage fire certification

Priority- High

Responsibility- AFSC/BFAST Fire Training Administrator Completion Date- Fall 2017

Performance Measure- Regulations are drafted

## Objective 2: Maintain timely certification issuance

**Target 1:** Process completed certification application requests within thirty (30) days

Priority-High

Responsibility-BFAST Fire Training Administrator

Completion Date- Ongoing

Performance Measure- 100% of application queue is processed within thirty (30) days.

**Target 2:** Maintain adequate staffing levels to meet certification timelines

Priority- High

Responsibility- BFAST Fire Training Administrator

Completion Date- Ongoing

Performance Measure-Positions filled

**Target 3:** Utilize technology or other alternatives to meet certification timelines

Priority- High

Responsibility- BFAST Fire Training Administrator/AFSC Admin

Completion Date- Ongoing

Performance Measure- Software automation of certification services

**Target 4:** Maintain Electronic Database for Multilevel User Access

Priority- High

Responsibility-BFAST Fire Training

Administrator/AFSC Admin

Completion Date- Ongoing

Performance Measure- Certification Database with Multilevel Access

Performance Measure- AFSC defined policy and procedure

<u>Operational Goal 7-</u> Maintain administrative accessibility for communications to and from the AFSC

Objective 1: Maintain administrative functions enable constituents and fire service associations to effectively communicate with the Council

**Target 1:** Ensure administrative staff are providing prompt responses to phone and email communication

Priority-High

Responsibility- AFSC/BFAST Fire Training Administrator

Completion Date- Ongoing

Performance Measure- 100% of communications are acknowledged or addressed

<u>Objective 2:</u> Ensure council adequately and promptly communicates adopted and proposed standards to constituency

Target 1: Maintain web based information

Priority- High

Responsibility- BFAST Fire Training Administrator/AFSC

Administration

Completion Date- Ongoing

Performance Measure- posted within 30 days of action taken

**Target 2:** Ensure electronic notification to constituency

Priority- High

Responsibility- BFAST Fire Training Administrator/AFSC

Admin

Completion Date- Ongoing

Performance Measure- posted within 30 days of action taken

Operational Goal 8- Charge and collect fees determined by the council to be necessary

Basis: AS 18.70.350 (4)

Objective 1: Collect necessary fees for certification testing

Target 1: Collect established test fees

Priority- High

Responsibility- AFSC/BFAST Fire Training Administrator

Completion Date- Ongoing

Performance Measure-Self-sufficient test revenues

Target 2: Collect established certification services fees

Priority- High

Responsibility- AFSC/BFAST Fire Training Administrator

Completion Date- Ongoing

Performance Measure- Collection of administrative services revenue