## Alaska Scientific Crime Detection Laboratory Change in Instrument Status Form

Version: 6.0 Effective: 1/17/2024 Date: <del>1/10/2024</del> 1/10/25 Instrument #: 100382 MNC 1/10/25 Instrument Location: Petersburg Alaska Supervisor Name and Agency: Eric Wolf Petersburg Police Department (Chief Jim Kerr) Describe the Status Change or Issue with the Instrument: Instrument is suffering from connectivity issues primarly. If instrument was placed in service or removed from service, fill out the appropriate sections below. In Service Date/Time: Click or tap here to enter text. Out of Service Date/Time: 01/10/2025 1030 hrs For Use by SCDL Additional Notes Instrument was taken out of service because of modem connection difficulties. The instrument ran breath tests and VOCs properly before it was taken out of service. On 1/9/2025 a status message occurred which stated "Communications Error 1" see e-mail below. MNC 1/10/2025

# Email completed form to <a href="mailto:dps.scdl.toxicology@alaska.gov">dps.scdl.toxicology@alaska.gov</a>.

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All printed copies are uncontrolled.

Approved by: Chemistry Supervisor

### Carlock, Megan (DPS)

From: Glaister, Carlie K (DPS)

**Sent:** Friday, January 10, 2025 10:08 AM

**To:** Carlock, Megan (DPS)

**Subject:** FW: 100382 Petersburg DataMaster

**Attachments:** ST250109212255.zip; ST250109214654.zip; ST250109224039.zip; ST250109224721.zip;

ST250109225352.zip; VC241231153451.zip; VC250103120003.zip; VC250109223924.zip; VC250109224415.zip; VC250109230152.zip; BR241115225027.zip; BR241118163823.zip; BR250103013125.zip; BR250103014848.zip; BR250109212206.zip; BR250109214604.zip;

BR250109231156.zip; DG250110093134.zip

Follow Up Flag: Follow up Flag Status: Completed

Here are the files. I will work with him on getting a CIISF.

Carlie Glaister

Forensic Scientist 3 State of Alaska Scientific Crime Detection Laboratory 907-269-5689

From: Eric Wolf <ewolf@petersburgak.gov> Sent: Friday, January 10, 2025 10:03 AM

To: Glaister, Carlie K (DPS) <carlie.glaister@alaska.gov>

Subject: RE: 100382 Petersburg DataMaster

Here are the files from the instrument, including the most recent VOCs.

Last night it experienced a "Communications Error 1" while an officer was attempting to test a individual.

I came back into work and trouble shot the instrument and somehow induced a "pump on failure" during the diagnostic check. I then checked the pump connection, retested the instrument, and received a "Interference" message. I turned it off and back on and the instrument performed a VOC without issue and then I conducted a breath test on myself without issue. It definitely feels like the unit has some sort of gremlin.

I going to start the process to take this out of service and place the one I picked up at the airport into service.

From: Glaister, Carlie K (DPS) < <a href="mailto:carlie.glaister@alaska.gov">carlie.glaister@alaska.gov</a>>

**Sent:** Tuesday, January 7, 2025 8:51 AM **To:** Eric Wolf < <a href="mailto:ewolf@petersburgak.gov">ewolf@petersburgak.gov</a> **Subject:** RE: 100382 Petersburg DataMaster

Importance: High

#### External Email! Use Caution

Hello Eric! I still cant connect to it. So we are going to replace the DataMaster to determine if it's the DataMaster itself or not.

Your DataMaster can remain in service and be used until the new one arrives, from what we can tell the DataMaster is working fine other than us not being able to connect to it.

VOC day occurred on 1/3/2025. Can you please send me the datafiles at your earliest convenience? Here are the instructions for that...

Place a USB drive in one of the USB ports on the back of the DataMaster. Press the DMT Icon, Functions, Import/Export, Output to USB., It will then ask you to enter a password, please enter **sup**. This should transfer all files to the USB drive. When this is complete copy **ALL** the zip files in the folder to an email and send them to me.

If you receive an error of Hard Disk Not Inserted follow the instructions below and try to upload to a USB again.

- 1. Unplug the printer, keyboard and any USB drives from the DataMaster.
- 2. Reboot the DataMaster and power the printer off.
- 3. When the DataMaster is back to the home screen plug in the keyboard.
- 4. Plug in the Printer with the printer powered off.
- 5. Turn on the printer
- 6. When the pop up box about a USB drive appears on the screen close the dialog box with the X in the upper right hand corner.
- 7. Attempt to upload to a USB again using the directions above.

If you have any further issues or questions feel free to let me know.

### Carlie Glaister

Forensic Scientist 3 State of Alaska Scientific Crime Detection Laboratory 907-269-5689

From: Eric Wolf < <a href="mailto:ewolf@petersburgak.gov">ewolf@petersburgak.gov</a>>
Sent: Monday, January 6, 2025 4:28 PM

To: Glaister, Carlie K (DPS) < carlie.glaister@alaska.gov>

Subject: RE: 100382 Petersburg DataMaster

Both items seem to be properly secured.

Sent via the Samsung Galaxy S23 Ultra 5G, an AT&T 5G smartphone

----- Original message -----

From: "Glaister, Carlie K (DPS)" < carlie.glaister@alaska.gov>

Date: 1/6/25 3:10 PM (GMT-09:00)

To: Eric Wolf < <a href="mailto:ewolf@petersburgak.gov">ewolf@petersburgak.gov</a> Subject: RE: 100382 Petersburg DataMaster