

Alaska Scientific Crime Detection Laboratory

DataMaster Evaluation Form

Issued: 7/10/2015
Effective: 7/10/2015

Version: DMEF2015 R0
Status: Active

Instrument # 100666

Date: 9/21/15

Analyst: Colleen OBryant

1. Reason for instrument evaluation

Software message pop ups - unable to run tests

2. Visual Inspection

3. Troubleshooting/Repair

Unable to perform any troubleshooting due to pop up boxes (see attached)

Attempted to upload - unsuccessful
Attempted to connect in interactive mode - unsuccessful

Returning to NPAAS

Last upload prior to instrument being taken out of service 9/4/15. O/S 9/15/15

4. VOC (attached) N/A

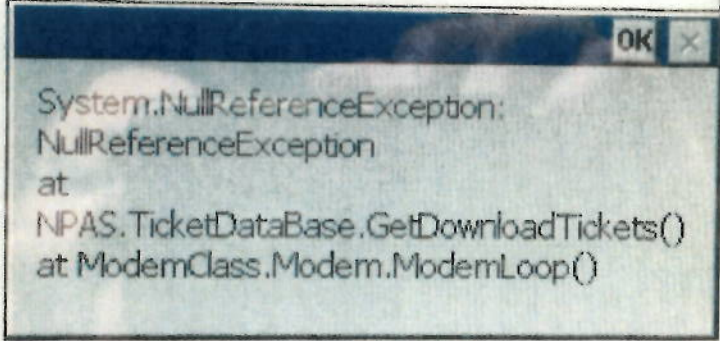
5. Internal Standard value $\leq 3.00\%$ Yes No N/A

6. Verify software version N/A

Return to Factory for Repair

Ready For Calibration

Ready For Certification



The image shows a screenshot of a Windows error dialog box. The dialog box has a title bar with 'OK' and 'X' buttons. The text inside the dialog box reads: 'System.NullReferenceException: NullReferenceException at NPAS.TicketDataBase.GetDownloadTickets() at ModemClass.Modem.ModemLoop()'. The dialog box is overlaid on a background that appears to be a web application interface with some partially visible text.

```
System.NullReferenceException:  
NullReferenceException  
at  
NPAS.TicketDataBase.GetDownloadTickets()  
at ModemClass.Modem.ModemLoop()
```

Lot Number

Expiration Date

T
Ch

C

