

Alaska Scientific Crime Detection Laboratory  
Change in Instrument Status Form

Version: 6.0

Effective: 1/17/2024

Date: 11/13/2024

Instrument #: 100410

Instrument Location: APD Training Center

Supervisor Name and Agency: Colleen O'Bryant, SCDL

Describe the Status Change or Issue with the Instrument:

Instrument status was "Ready to Calibrate" when sent to APD academy for training. Instrument displayed "Undefined Error". After investigation I discovered the undefined error was due to a corrupt ticketdb file. I navigated to the files on the SD card of the instrument from within Windows Explorer in the DMT. I located the ticketdb file, deleted it and restarted the instrument multiple times. The status message no longer occurred. This troubleshooting took place on site at the APD Academy as I was on location for alternative training. The instrument is still "Ready to Calibrate" and will go through the full calibration process prior to use in the field.

If instrument was placed in service or removed from service, fill out the appropriate sections below.

In Service Date/Time: N/A

Out of Service Date/Time: N/A

-----  
**For Use by SCDL**

Additional Notes

Click or tap here to enter text.

**Email completed form to [dps.scdl.toxicology@alaska.gov](mailto:dps.scdl.toxicology@alaska.gov).**

Page 1 of 1

All printed copies are uncontrolled.

Approved by: Chemistry Supervisor